

## USER GUIDELINE FOR MAVERICK PARENT APP LOG IN

### 1. How to Log In?

Please use the link sent to your registered email and follow the instructions provided.

### 2. My link has expired or I never received a link?

#### **Step one:**

Make sure you have downloaded/updated the MAVERICK PARENT APP in Google Play and App Store.

#### **Step two:**

Insert your registered email in the User ID.

For example: (See the picture below)

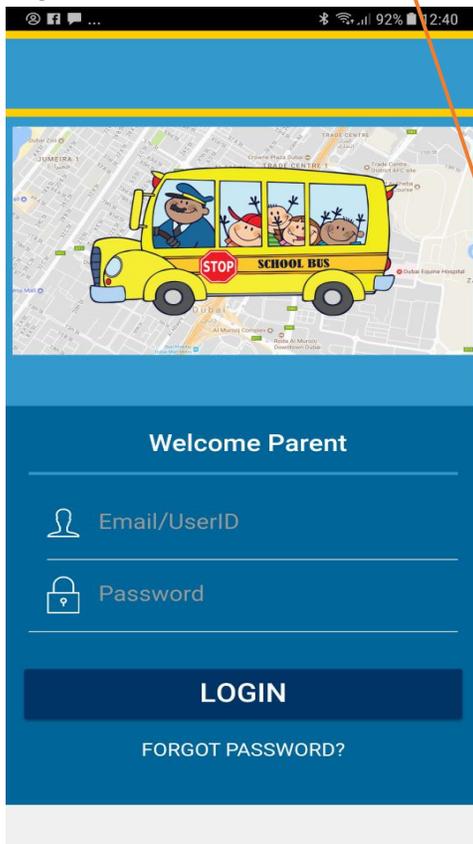
#### **Step three:**

Press **FORGOT PASSWORD?**

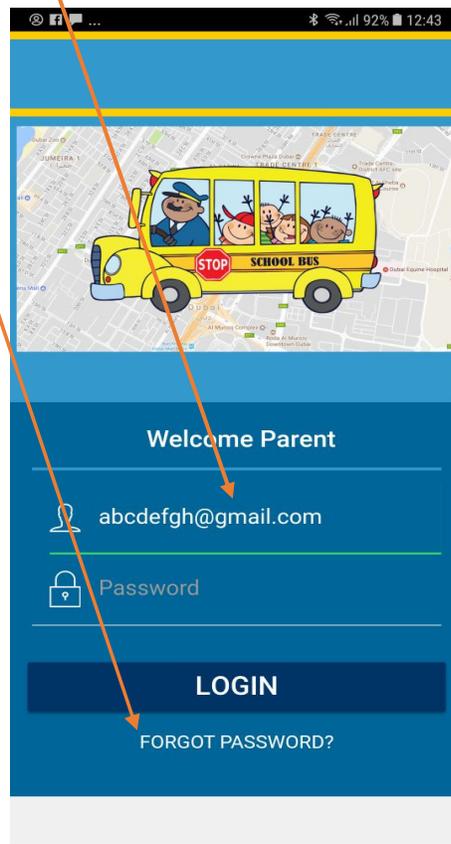
Now you will receive a new link in your registered email account

Follow the instructions provided in the link.

### Log In Portal



The screenshot shows the 'Log In Portal' app interface. At the top, there is a status bar with signal strength, Wi-Fi, 92% battery, and 12:40. Below the status bar is a blue header with a yellow border. The main content area features a map with a yellow school bus icon. Below the map, the text 'Welcome Parent' is displayed. Underneath, there are two input fields: 'Email/UserID' and 'Password'. A dark blue 'LOGIN' button is at the bottom, with a 'FORGOT PASSWORD?' link below it.



The screenshot shows the 'Log In Portal' app interface with an example email address. The status bar shows 12:43. The map and 'Welcome Parent' text are the same. The 'Email/UserID' field now contains 'abcdefgh@gmail.com'. The 'Password' field is empty. The 'LOGIN' button and 'FORGOT PASSWORD?' link are also present. Two orange arrows point from the text in the previous section to the 'FORGOT PASSWORD?' link and the 'LOGIN' button.

**1. What to do if Invalid user message is appearing?**

If you are experiencing this, maybe you're using a different email other than the email provided in the school bus registration form and it is also possible that you have not provided the email address altogether. In this scenario you need to register your email address with us by providing the details below on **itsupport@maverickrental.com**:

1. School name
2. Full name of the Parent (kindly mention the relationship and the title.)
3. Child/ Children full name and grade
4. Bus No. in the Morning and Afternoon
5. Complete Home Address
6. Email Address

**Note:**

Once we received above information, we will transfer this to our transport team to verify your details. This is to ensure the safety and privacy of your child. Once your mail has been validated and registered, system will send a link to your registered email in order to create your parent application password.

Please send all your queries relating to MAVERICK PARENT APPLICATION to

**itsupport@maverickrental.com**