



# AKHIL P M


## Automobile Engineer


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### PERSONAL SUMMARY

I am a graduate engineer seeking a position as a professional in a dynamic company, to add value to the company through my technical skills and abilities and also to expand my knowledge by working with new technologies

### ACADEMIC QUALIFICATIONS

 **B.E -Automobile Engineering** from Noorul Islam University, Nagercoil, Tamil Nadu - India with 7.69 CGPA, 2012 - 2016.

 **12th Level:** GHSS Vengad ,Kannur Kerala –with 68 % Aggregate ,2010 - 2012.

 **10th Level:** HSS Kuthuparamba,- with 76 % Aggregate, 2010.

### WORK EXPERIENCE

Designation & Duration	Company Details	Responsibilities
<b>Graduate Trainee</b> Sept 2016- Nov 2017	Keyyam motors (Government of Kerala authorized Service center)	<ul style="list-style-type: none"> <li>Performed vehicle diagnostics and assisted with basic repairs</li> <li>Replaced brakes &amp;. suspension systems</li> <li>Repaired &amp; installed radiators</li> <li>Fixed new belts &amp; hoses</li> <li>Assisted in dismantle &amp; subsequent assembly of clutches</li> <li>Communicated with customers regarding vehicle issues &amp; potential repairs</li> </ul>
<b>Service Advisor</b> Dec 2018- June 2019	PSN Automotive marketing private ltd	<ul style="list-style-type: none"> <li>Greeting customers,listening to their problems,and directing them to the available mechanic</li> <li>Discussing with the mechanic about needed repair and service to be done on the vehicle and communicating the same to customers</li> <li>Informing customers about the warranty criteria and cost saving options</li> <li>Scheduling service appointments and informing customers about pick up and next service due</li> </ul>

### PERSONAL SKILLS

- Fault diagnosis*
- Sourcing parts*
- Completing jobs*
- Teamwork*

### LANGUAGE SKILLS

- *English– Read, Write & Speak.*
- *Malayalam– Read, Write & Speak.*
- *Hindi–Read, Write*
- *Tamil- Speak*

### PERSONAL DETAILS

**AKHIL PM**

*Akhilam*

*P.O. Nirmalagiri*

*Kuttikunnu, Kerala- India.*

*Fathers Name: Gangadharan m*

*Sex: Male*

*Nationality: Indian*

### SOFTWARE EXPOSURE

*OS: Windows XP to 1 & Linux*

*MS Word, Excel, Power Point*

*Internet Applications*

### PERSONAL SKILLS

- Passionate*
- Forward thinking*
- Focused*
- Hard working*

**REFERENCES**– Up on Request

<b>Transport Manager June 2019- Aug 2019</b>	K12 Techno services private ltd	<ul style="list-style-type: none"><li>• Plan and supervise the whole transport vehicle</li><li>• Schedule the daily routes</li><li>• Stay up to date safety regulation</li><li>• Coordinate the maintenance and repairs of transport vehicle</li><li>• Monitor and reports on transportation cost</li></ul>
<b>Works Manager Nov 2019- Present</b>	Padikkal Auto Garage	<ul style="list-style-type: none"><li>• Drive the vehicle with the technician and the customers to gain the firsthand knowledge of the vehicle problems</li><li>• Maintain and manage a daily record of repairs and service of vehicles undertaken and completed</li><li>• Supervise manage and monitor automotive service technicians and repairs</li></ul>

**KEY SKILLS AND COMPETENCIES**

- Maintaining effective working relationships with colleagues in the course of work.
- Can grasp new software applications easily and quickly.
- Tactfully dealing with irate customers in a diplomatic and sympathetic manner

**INTERPERSONAL SKILL**

- Ability to rapidly build relationship and set up trust.
- Confident and Determined.
- Ability to cope up with different situations.

**DECLARATION**

I shall abide by the regulations and hereby declare that the particulars furnished above are true and complete.

**Place: Kannur**

**Date :**

**AKHIL PM.**

